

## **A Plus Concrete and Foundation Repair 1-Year Limited Warranty for Concrete and Concrete Repair**

**A "1 Year Limited Warranty" is included with your project; the warranty is valid for one year from time of service and is only valid upon full payment of the original contracted price. Our limited warranty covers workmanship failures that are the result of the contractor's actions with the following exclusions. Any warranty treatment methods and scheduling are at the sole discretion of the contractor. Subcontractor work is not warranted unless expressly written.**

### **Limitations**

1. **For all cementitious applications (Concrete pours, concrete coatings, concrete overlays, or resurfacer, concrete repairs)** our warranty does not cover acts of God or any damage caused directly or indirectly from anything outside of the builders control or normal usage.
2. **For poured concrete surfaces**, A Plus Concrete and Foundation Repair (A Plus, We, Us, The builder, the contractor) does not warrant 1) flaking, spalling, blanching, small voids (bug holes or pin holes), crazing, small pop-outs, or normal concrete surface wear in any way; 2) hairline concrete cracks (cracks defined below) caused by shrinkage during curing or by extreme freeze/thaw conditions; 3) small puddles (puddling defined below) on a concrete slab; 4) overall levelness or flatness of the concrete slab unless specified; 5) unless specified in the contract, water proofing or water diversion is not warranted.
3. **For poured concrete surfaces appearance**, the warranty excludes coloration, texture, small voids (bug holes or pin holes), and minor surface imperfections such as trowel marks, brooming line straightness, edging widths, expansion material height, angle of control joints, interface between old/new concrete, and precision or straightness of concrete saw cuts.
4. **Concrete coatings, overlays, or resurfacer products-** A Plus Concrete and Foundation Repair (A Plus, We, Us, The builder the contractor) excludes from warranty 1) failures due to improper maintenance of the finished installation (cementitious coatings, overlays, or resurfacer products should be sealed every year with a product compatible sealer); 2) failure due to exposure to chemical agents such as deicing material or salt; 3) failure caused by the original surface resulting in the delamination of the product(s) and/or failure of the finished installation; 4) cracks that are a result of the substrate and/or substrate movement; 5) hairline cracks or crazing that develop as the result of extreme freeze/thaw or extreme heat and/or cold; 6) aesthetic issues such as color, shade and tinting, trowel lines from placement, dusting, blanching, or small imperfections in the desired finish; 7) unless specified in the contract, water proofing or water diversion is not warranted.
5. **For concrete coatings, overlays or resurfacer products**, there is no levelness or flatness warranty with exception of specific concrete levelers applied in proper conditions, with manufacturer approved methods, and with the express project goal (as stated in the contract) for leveling a floor (any warranted leveling tolerance will be specific in the contract).
6. **Concrete repairs** are not warranted for 1) issues or performance failures resulting from substrate failures, movement, or subsidence; 2) water pooling and/or water pressure; 3) extreme heat and cold; and 4) extreme weight beyond normal usage loads; 5) damage to decorative concrete or finely finished surfaces during repair or application. 6) Aesthetic issues such as matching the existing surface color, texture, sheen, or finish; 7) unless specified in the contract, water proofing or water diversion is not warranted.
7. **Exclusions for all cementitious applications:** 1) chipping/transition between new and old or existing concrete, pavements, or surfaces; 2) imperfections due to unknown coatings or materials not disclosed to the builder; 3) damage to landscaping; damage due to dust or material created or used in completion of the job; 4) incompatible work designed and completed by others; 5) characteristics or hairline cracks caused by normal product curing; 6)

damage to decorative concrete or finely finished surfaces during repair; 7) damage to unsecured property and damage to unsecured or unprotected areas 8) differences in finish, texture, color, or appearance of new and old or existing concrete, pavements, or surfaces; 9) any repairs, corrections, or alterations will be for the defective area only and are not guaranteed to match the existing surface in color, texture, sheen, flatness, appearance, or any other aesthetic way.

**8. Definitions/general exclusions:**

- a. Cracks:
  - i. For poured concrete, random cracking of exterior concrete will occur and is to be expected at any point during its lifetime. If settling causes cracks that exceed 3/16" in width within the first year, it will be considered for treatment. The builder is responsible for correcting only those cracks that exceed the standard. An appropriate joint or crack filler can be used in accordance with manufacturers' instructions.
  - ii. For concrete repair, resurfacing or overlays, cracks will develop over time and are normal. Those that are the result of cracks or movement in the existing substrate or normal curing shrinkage are not warranted.
- b. Puddles:
  - i. For concrete work no measurable water depth exceeding 1/2 inch is acceptable on concrete for more than 24 hours after rain has stopped. This standard does not apply to stamped or decorative surfaces. The builder will correct to meet the standard by repair or partial replacement as the builder determines most appropriate. Color and texture variations are to be expected. Partial replacement will not look as new.
  - ii. For concrete repair, resurfacing or overlays, no explicit puddling warranty is provided as the basic shape of the original substrate is generally retained.
  - iii. Specific exterior "re-sloping" work will move water in a general direction but will not be warranted to eliminate puddling.
  - iv. Interior floor treatments have no puddling warranty.
- c. Spalling:
  - i. On concrete slabs, spalling, scaling, pitting, or pop outs are to be expected in extreme weather regions. The builder is not responsible for damage that is the result of spalling, scaling, or pitting caused by salt, chemicals, mechanical implements, or other factors beyond the builder's control. Corrective action can include one of many options include re-sealing or resurfacing the affected area, or concrete repair.
  - ii. For concrete repair, resurfacing or overlays, spalling due to the substrate failure, material, movement, staining, or adhesion is not the responsibility of the builder.
- d. Stains:
  - i. Stains, dirt, or color that cannot be removed from the concrete, overlay, resurfacer, or repair. The homeowner should take precautions to prevent petroleum-based products, solvents, and paint from discoloring exterior concrete surfaces. By keeping stain remover on hand, many stains can be made less visible if treated immediately. (It should be noted, however, that these products may also weaken the surface of concrete.) No staining of any kind is warranted by the contractor.
  - ii. Blanching or color variations of the installed product due to water, rain, puddling, chemicals, or things beyond the control of A Plus and not directly resulting from actions of the contractor are not warranted.
- e. Waterproofing/water diversion:
  - i. Unless specified in the contract, water proofing or water diversion is not warranted for any product or installation.